



Ellen M. Buettner | Chief Executive Officer

J. Kevin Stitt | Governor

OHCA 2024-29

December 20, 2024

RE: Professional Dental Consultations

Dear Provider,

Current Dental Terminology (CDT) code D9310 is to be utilized for obtaining a formal professional consultation, typically sought for a second opinion from a specialist or a similarly qualified colleague. The expertise and clinical resources of another professional is to ensure a thorough evaluation of the member's condition. The purpose for the consultation is to confirm or contradict the initial diagnosis and/or prognosis by the referring provider. It involves a comprehensive assessment that includes reviewing relevant records and supplementary images or tests and conducting a clinical, oral examination where applicable.

The consulting provider could bill a D0140 for a limited exam or, to bill the D9310, they must send a formal letter or correspondence to the original provider detailing a clinical narrative of their findings that either corroborates or contradicts the original provider's diagnosis and prognosis. The letter/correspondence must include the following information:

- The date consultation request was received.
- Date(s) of service.
- Type of service(s) rendered by consultant.
- Results of all services, as applicable (e.g., clinical tests, radiographs, evaluative conclusions).
- Any recommendations for definitive treatment and whether the member is scheduled to return to the consulting provider to complete the treatment.

These guidelines ensure appropriate reimbursement practices for consultations and examinations within specified timeframes.

This consultation differs from a referral in that it is for consultation only. As the D9310 includes an oral evaluation, it is not appropriate to also file other oral examination codes for the same evaluation. OHCA does not reimburse for referrals.



ADDRESS

4345 N. Lincoln Blvd.
Oklahoma City, OK 73105



WEBSITES

oklahoma.gov/ohca
mysooner care.org



PHONE

Admin: 405-522-7300
Helpline: 800-987-7767

If the consulting provider becomes the provider for the recommended services, they can bill for other diagnostic or therapeutic services. They can bill a problem-focused examination code instead of the D9310 if that better describes the service they provide or if it is for a second opinion requested by a patient and not referred by another dental provider.

Please refer to the ADA CDT Coding Companion for more information on billing the D9310.

Thank you for your continued service to Oklahoma's SoonerCare and SoonerSelect members.

Sincerely,

A handwritten signature in black ink, reading "Traylor Rains". The signature is fluid and cursive, with a large initial "T" and a long, sweeping underline.

Traylor Rains
State Medicaid Director