



Ellen M. Buettner | Chief Executive Officer

J. Kevin Stitt | Governor

OHCA 2025-08

March 3, 2025

RE: Emergency Room (ER) Evaluation and Management (E/M) Leveling Program

Dear Provider,

The SoonerSelect contracted entities (CEs) are required to administer medically necessary, covered services in a manner that is no more restrictive than what is required by the Oklahoma Health Care Authority (OHCA) in the SoonerCare fee-for-service program (see O.A.C. 317:55-3-10). CEs may request to implement alternative processes for administration of medically necessary, covered services under the SoonerSelect program. The alternatives requested are subject to OHCA review and approval.

Humana Healthy Horizons in Oklahoma recently requested permission to implement an Emergency Room (ER) Leveling Program. For reimbursable services, Humana will compare facility charges for Evaluation and Management (E/M) services provided in emergency departments against defined criteria. When the facility's billed ER E/M service code is higher than what is supported by the criteria for that code, Humana will reimburse at the lower E/M service code based on meeting defined criteria for the lower code.

OHCA subject matter experts (SMEs) reviewed Humana Healthy Horizons in Oklahoma's proposal and assessed the appropriateness of the proposed practices. Complete details of the proposal, including OHCA decisions, can be found as an attachment to this letter. OHCA's decision was included in the OHCA's Medical Advisory Committee (MAC) agenda packet for the March 6, 2025, meeting.

The approval is effective for Humana Healthy Horizons in Oklahoma members for dates of service on or after **April 1, 2025**.

If you have any questions or comments about the implementation of this request to change service provisions, please contact Humana Healthy Horizons in Oklahoma at 855-223-9868 or online at OKMedicaidProviderRelations@humana.com. Or visit [Oklahoma SoonerSelect: Provider Information](#).



ADDRESS

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WEBSITES

oklahoma.gov/ohca
mysoonerCare.org



PHONE

Admin: 405-522-7300
Helpline: 800-987-7767

Thank you for your continued service to Oklahoma's SoonerCare and SoonerSelect members.

Sincerely,

A handwritten signature in black ink that reads "Melody Anthony". The script is cursive and fluid, with the first name and last name clearly distinguishable.

Melody Anthony
Interim State Medicaid Director